

## SafePrime User Guide

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### Initializing SafePrime

Setting up a bitcoin hardware wallet can take 10-20 minutes depending on your familiarity with the process. This small investment of time will yield a lifetime of security for your bitcoin.

1. Download the .zip file of the MultiBit for SafePrime client for your operating system from [www.bitmaintech.com/safeprime.htm](http://www.bitmaintech.com/safeprime.htm)
2. Decompress the .zip file and then double-click on the .exe file in the package. For Windows OS, this is in the "package-win" folder.
3. Proceed with the instructions to install the MultiBit for SafePrime software on your PC.
4. After installation of the MultiBit for SafePrime software, connect your SafePrime device without running the software.

**NOTE:** You must connect the wallet before running the software. If you run the software before connecting your device then you must re-connect your SafePrime device after ending the software program on your PC. If you still experience some issues, try restarting your PC.

5. Run MultiBit for Safeprime after connecting your SafePrime device.
6. A window will appear. Click **Initiate wallet** and enter a 10-digit name you want to give to your wallet. You cannot change this name later. Then click **Confirm**.
7. Set your 6-digit PIN code on the SafePrime device's touchscreen. Please remember this PIN code. You cannot change it later.
8. After setting your PIN, SafePrime's screen will display a randomly generated 24-word phrase. Write down this phrase using pen and paper, and ensure that you place it where it will not get lost or be seen by others.

**NOTE:** If you misplace or damage your SafePrime wallet, you can use this 24 word phrase to restore your bitcoin wallet and protect yourself against lost funds.

9. Click **Next** on your SafePrime device, and it will ask you to re-enter the 24-word phrase to check that you have recorded it correctly. If you input the wrong phrase, SafePrime's screen will display `Wallet not initialized`. Then you will need to follow the initiation steps from the beginning.
10. Upon entering the phrase correctly, SafePrime will initialize and create your digital wallet.

If you face any issues during the setup process, please download the latest version of the FAQs from the [SafePrime support page](#). If you do not find a solution to your problem in the FAQs you may contact us via [support.bitmain.com](http://support.bitmain.com)

### Sending Bitcoin with SafePrime

1. Open the custom MultiBit software. Then select which account to send from, enter the amount and receiving address, and click **send**.
2. SafePrime's screen will display the transaction details. After confirming that the transaction information is correct, enter your PIN to proceed. The secure chip element will then sign and broadcast the transaction.

For any other queries, please download the latest version of the FAQs from the [SafePrime support page](#). You may also contact us via [support.bitmain.com](http://support.bitmain.com) One of our customer support representatives will be happy to help you.